



The Public Service Commission State of South Carolina

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March 31, 2022

Notice of Follow-Up Workshop to Discuss Commission Notices Included in Customer Bill Inserts

On October 14, 2020, the Public Service Commission opened Docket No. 2020-247-A to review the South Carolina Code of Regulations Chapter 103 Pursuant to S.C. Code Ann. § 1-23-120(J), requiring an agency to conduct a formal review of its regulations every five years.

On May 28, 2021, Commission Staff conducted a workshop to review S.C. Code Ann. Regs. 103-817(C) and discuss the substance of Commission Notices included in customer bill inserts. A follow-up workshop to further review Commission Notices was held on March 2, 2022.

The Commission Staff has scheduled a second follow-up workshop to review draft Commission Notices on **Friday, April 29, 2022 at 10:00 a.m.** Draft templates for a new Newspaper Notice and Rate Case Notice are attached herein for your review and/or comment.

Please file written comments and notify the Commission of your intent to participate in the workshop by **Friday, April 22, 2022.**

Be Heard

You have a right to comment. You do not have to attend.

READ CAREFULLY

NOTICE OF FILING AND PUBLIC HEARINGS Application of Kiawah Island Utility, Inc. to File Proposed Changes in Rates Docket No. 2021-324-WS

Why is this Notice Important?

- Kiawah Island Utility, Inc. is requesting a rate increase and modifications to certain terms and conditions of its water and sewer service.
- Kiawah Island Utility, Inc. is requesting the following:
 - Residential water service charge increases averaging \$____/____% per month.
 - Water consumption charge increases averaging \$____/____% per month.
 - Sewer service charge increase averaging \$____/____% per month.
- The case was filed according to S.C. Code Ann. Section 58-5-240 and S.C. Code Ann. Regs. 103-712.4.A and 103-512.4.A
- These hearings have been scheduled according to S.C. Code Ann. Section 58-5-240 and S.C. Code Ann. Regs. 103-817
- **State Name of Filing as It Appears in the DMS** - Application of Kiawah Island Utility Company, Inc. to file proposed changes in rates, charges, classifications and/or regulations for water and sewer service
- (Any other important requests that directly affect Consumers.)

For the Company's complete proposal visit: (Insert entire link here.)

For the entire Case visit: <https://dms.psc.sc.gov/Web/Dockets/Detail/117972>.

How can I Participate in this Case?

Option A: Customers and interested persons have a right to comment and/or attend public hearings before the PSC hears the Case, but your participation is not required. If you want to provide comments and/or attend the public hearing, **you must pre-register to testify**. For more information, see below:

Dates and Times for Customer and Interested Persons Public Hearings:	
Monday, March 21, 2022 Morning Session: 9 a.m. to 1 p.m. Evening Session: 4 p.m. to 8 p.m.	<i>Only if needed</i> Wednesday, March 23, 2022 Morning Session: 9 a.m. to 1 p.m. Evening Session: 4 p.m. to 8 p.m.

Location of Hearings:	
In-person: 101 Executive Center DriveHearing Room Columbia, SC 29210	Virtual Access: Watch Live at https://www.scetv.org/live/public-service-commission , -OR- Call-In to Listen: 1-855-797-9485, Enter meeting passcode, when prompted: 2317 806 6099

****Deadline to pre-register: 4:00 p.m. on Friday, March 18, 2022****

If you would like to speak, pre-register by contacting the Commission:

1. By e-mailing communications@psc.sc.gov with your name, telephone number, physical address,



- and if you plan to attend in-person or virtually;
2. By completing the following survey: (<https://www.surveymonkey.com/r/LKB6XPY>);
 3. By calling 803-896-5133

All testimony will be given under oath and is part of the proposed rate change record of the case. A Party may object to your statement and ask for it to be deleted.

Option B: File Public Comments or Letters of Protest by emailing contact@psc.sc.gov

-OR-

Mail Public Comments or Letters of Protest to
 101 Executive Center Drive, Suite 100, Columbia, SC 29210

Option C: File a Petition to Intervene. (Please review the Public Service Commission's statutes and regulations for requirements for filing a Petition to Intervene.) (Insert reference to rules and regs regarding intervention)

An Intervenor has the right to testify, cross-examine witnesses, and appeal the Commission's Final Decision. You may file a Petition to Intervene by:

- Emailing contact@psc.sc.gov no later than **Monday, February 14, 2022**

-OR-

- Mailing a Petition to Intervene to 101 Executive Center Drive, Suite 100, Columbia, SC 29210 no later than **Monday, February 14, 2022**. Please include your email address.

****You must give a copy of your petition to intervene to all Parties in this case.**

When Will the PSC Hear the Utility Company's Case?

When: **Monday, April 4, 2022**, at 10 a.m. This hearing is virtual unless changed by the Commission.

Where: 101 Executive Center Drive, Hearing Room, Columbia, South Carolina 29210

Livestream: <https://www.sctv.org/live/public-service-commission>

Who Can I Talk to About This Notice?

Kiawah Island Utility, Inc.	843-768-0641
Office of Regulatory Staff	803-737-5230 or 1-800-922-1531
Department of Consumer Affairs	803-734-4200 or 1-800-922-1594
Public Service Commission	803-896-5100

Persons seeking further information about these procedures should contact the Commission at **(803) 896-5100** or visit its website at www.psc.sc.gov.



Notice of Filing and Public Hearing

Docket/Case Number:

Docket/Case Name:

A short and plain statement of the matters in this case, including a description of the subject and issues involved:

Statement of time, place, and nature of hearing: (insert dates) (insert time) (insert place) (insert nature)

Statement of legal authority and jurisdiction for hearing:

Reference to particular sections of statutes and rules involved:

Intervention deadline: (Insert Date)

Manner of filing Intervention: Email contact@psc.sc.gov or mail a Petition to Intervene to 101 Executive Center Drive, Suite 100, Columbia, SC 29210. Please include your email address. You must give a copy of your petition to intervene to all Parties in this case.

Manner to file Letters of Protest: File Public Comments or Letters of Protest by emailing contact@psc.sc.gov or mail Public Comments or Letters of Protest to 101 Executive Center Drive, Suite 100, Columbia, SC 29210.

For questions regarding this filing, contact the Office of Regulatory Staff at 1-800-922-1531 or the South Carolina Department of Consumer Affairs at 1-800-922-1594.

Notice of Filing and Public Hearing (Example)

Docket/Case Number: 2025-50-W

XYZ Water Company Application for Adjustment of Rates and Charges

XYZ Water Company is requesting a rate increase and modifications to certain terms and conditions of its water service. To view the full case file, including XYZ Water Company's Application, visit www.dms.psc.sc.gov and search Docket No. 2025-50-W.

A public hearing has been scheduled in this case to begin on Saturday, June 2, 2025, at 4:00 p.m. at the Public Service Commission, Hearing Room, 101 Executive Center Drive, Columbia, SC 29210.

Statement of legal authority and jurisdiction for hearing: S.C. Code Ann. 58-5-240 and S.C. Code Ann. Regs. 103-817

Reference to particular sections of statutes and rules involved: S.C. Code Ann. 58-5-240

Intervention deadline: March 4, 2025

Manner of filing Intervention: Email contact@psc.sc.gov or mail a Petition to Intervene to 101 Executive Center Drive, Suite 100, Columbia, SC 29210. Please include your email address. You must give a copy of your petition to intervene to all Parties in this case.

Manner to file Letters of Protest: File Public Comments or Letters of Protest by emailing contact@psc.sc.gov or mail Public Comments or Letters of Protest to 101 Executive Center Drive, Suite 100, Columbia, SC 29210.

For questions regarding this filing, contact the Office of Regulatory Staff at 1-800-922-1531 or the South Carolina Department of Consumer Affairs at 1-800-922-1594.